



## Jane Bartelings | People Director

Location : United Kingdom

Email : [jane@bartelings.com](mailto:jane@bartelings.com)

Phone : +44 (0) 1308 805032

Jane brings 20 years of front line travel experience gaining product knowledge and customer service skills. A further 13 years in travel media keeping up to date with travel fads and managing client accounts, relationships and expectations. She was a travel agency manager for 12 years so understands the travel needs of clients, the way the industry works and how to run a shop (one of a multiple) including budgets, staff, client sales and customer service. This was followed by 7 years in travel trade press and 6 years in national newspapers working on the travel section.

Central to the smooth running of the business is Jane who looks after all administration, finance and HR for the business including the sourcing and recruitment of “on tour” teams for our clients. With an excellent customer service approach as well as decades of experience in the travel industry - including working on air cruises - she is happy to assist with all your day to day enquiries, requests and feedback.